Issue Severity:	Products Affected:
☐ **High:** Act immediately	DX4010V2 USB/Serial Interface Module
☐ **Medium:** Bosch Security Systems, Inc. strongly recommends you take the action(s) described below.	
☒ **Low:** Advisory	

1.0 Issue

The mini-CD Version 1.0 that shipped with **some** DX4010V2 USB/Serial Interface Modules is not readable. You cannot install the module's drivers successfully when using an unreadable CD.

2.0 Resolutions

- The DX4010V2 driver installs automatically when installing RPS v5.11. If you already have RPS v5.11 installed, no further action is needed.

- If necessary, you can also download the driver from the Bosch Security Systems, Inc. Web site:
  1. Go to http://www.boschsecurity.com.
  2. Use the links on the left side of the Web page to open your country's home page.
  3. In the **Online Catalogs**, **Product Data**, or **Product Catalog** list, click **Intrusion Alarm Systems**.
  4. On the right side of the Web page, perform a search on **DX4010V2**.
  5. Click to open the **DX4010V2** product Web page.
  6. Select the **Software** tab.
  7. Click to download the **DX4010V2 USB Driver**.
  8. Install the driver.

- The problem is resolved on CDs labeled **Version 1.01**, as shown below.

WPP

TBI 10-8-09-01 Driver CD
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