TECHNICAL BULLETIN

DX4010V2 USB/Serial Interface Module

Driver CD

October 14, 2009

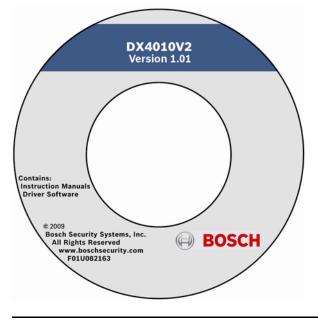
Issue Severity:		Products Affected:
	High: Act immediately	DX4010V2 USB/Serial Interface Module
	Medium: Bosch Security Systems, Inc. strongly recommends you take the action(s) described below.	
\square	Low: Advisory	

1.0 Issue

The mini-CD Version 1.0 that shipped with **some** DX4010V2 USB/Serial Interface Modules is not readable. You cannot install the module's drivers successfully when using an unreadable CD.

2.0 Resolutions

- The DX4010V2 driver installs automatically when installing RPS v5.11. If you already have RPS v5.11 installed, no further action is needed.
- If necessary, you can also download the driver from the Bosch Security Systems, Inc. Web site:
 - 1. Go to <u>http://www.boschsecurity.com</u>.
 - 2. Use the links on the left side of the Web page to open your country's home page.
 - 3. In the Online Catalogs, Product Data, or Product Catalog list, click Intrusion Alarm Systems.
 - 4. On the right side of the Web page, perform a search on **DX4010V2**.
 - 5. Click to open the **DX4010V2** product Web page.
 - 6. Select the **Software** tab.
 - 7. Click to download the DX4010V2 USB Driver.
 - 8. Install the driver.
- The problem is resolved on CDs labeled Version 1.01, as shown below.







TBI 10-8-09-01 Driver CD Technical Bulletin 10/2009 DX4010V2 USB/Serial Interface Module Page 2 of 2