Translated from Spanish to English - www.onlinedoctranslator.com

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Summary of keys according to the license model that applies to you.

IMPORTANT

If the key you are looking for is no longer on this list, it means it isdecommissioned and obsolete.

Keys to the New License Model, effective from January 1st.2024from now on

Code	Description
v3PyME	Vigilat 3 - SME Edition,license valid for one year (calendar year counted from invoice date), to manage up to four hundred (400)accounts, a single workstation (computer):NoIt's for networking.Includes: maintenance updates and software fixes released during the license term and six (6) support tickets. For more accounts or network use with multiple operators, upgrade to a "Corporate Edition" license (key v3PaC).
v3Corp	Vigilat 3 - Corporate Edition,license valid for one year (calendar year counted from invoice date), to manageunlimited accounts (The number of accounts depends on your server capacity and infrastructure.NOIncludes a local area network (operator) workstation license; workstation licenses are purchased separately. Includes: maintenance updates and software fixes released during the license term and six (6) support tickets.
v3RePyME	Renewalannuallicense for Vigilat 3 -SME Edition,Valid for one calendar year from the invoice date. Also includes maintenance updates and software corrections released during the license term and six (6) support tickets.
v3ReCorp	Renewalannuallicense for Vigilat 3 -Corporate Edition,Valid for one calendar year from the invoice date. Also includes maintenance updates and software corrections released during the license term and six (6) support tickets.
v3PaC	Level uptheir current license, changing from "SME Edition" to "Corporate Edition".

*** * End of keys New License Model * ***

Keysexclusivesfor purchased licensesbefore 2024 (old)

Code	Description
v5250	License to add 250 additional accounts to an existing Vigilat license, issued before January 1, 2024.
v5500	License to add 500 additional accounts to an existing Vigilat license, issued before January 1, 2024.
v51KC	License to extend 1,000 additional accounts to an existing Vigilat license, which is prior to January 1, 2024.
v52KC	License to add 2,000 additional accounts to an existing Vigilat license, which is prior to January 1, 2024.

vPS-250	Vigilat license service package up to250 accounts (prior to January 1, 2024), valid for one calendar year from the invoice date; includes: Maintenance updates and corrections for Vigilat software; Support ticket (technical assistance) through the following means: ticket portal, telephone, email, Telegram, WhatsApp, Chat on the Vigilat website; one (1) training session on the use of the Vigilat software, in remote mode, with a maximum duration of two (2) hours; and up to six (6) support tickets.
vPS-1000	Vigilat license service package up to1,000 accounts (prior to January 1, 2024), valid for one calendar year from the invoice date; includes: Maintenance updates and fixes for Vigilat software; Support ticket (technical assistance) via the following means: ticket portal, telephone, email, Telegram, WhatsApp, Chat on the Vigilat website; one (1) training session on the use of the Vigilat software, in remote mode, with a maximum duration of two (2)
vPS-1750	Vigilat license service package for 1,000 and up1,750 accounts (prior to January 1, 2024), valid for one calendar year from the invoice date; includes: Maintenance updates and corrections for Vigilat software; Support ticket (technical assistance) through the following means: ticket portal, telephone, email, Telegram, WhatsApp, Chat on the Vigilat website; one (1) training session on the use of the Vigilat software, in remote mode, with a maximum duration of two (2) hours; and up to six (6) support tickets.
vPS-2000	Vigilat License Service Package2,000 accounts or more (prior to January 1, 2024), valid for one calendar year from the invoice date; includes: Maintenance updates and fixes for Vigilat software; Support ticket (technical assistance) via the following means: ticket portal, telephone, email, Telegram, WhatsApp, Chat on the Vigilat website; one (1) training session on the use of the Vigilat software, in remote mode, with a maximum duration of two (2)
vPS-250Tg	Vigilat license service package up to250 accounts (prior to January 1, 2024), valid for one calendar year from the invoice date; includes: Maintenance updates and corrections for Vigilat software; Support ticket (technical assistance) through the following means: ticket portal, telephone, email, Telegram, WhatsApp, Chat on the Vigilat website; one (1) training session on the use of the Vigilat software, in remote mode, with a maximum duration of two (2) hours; up to six (6) support tickets; and module for sending messages to Telegram.
vPS-1000Tg	Vigilat license service package for between 250 and up1,000 accounts (prior to January 1, 2024), valid for one calendar year from the invoice date; includes: Maintenance updates and corrections for Vigilat software; Support ticket (technical assistance) through the following means: ticket portal, telephone, email, Telegram, WhatsApp, Chat on the Vigilat website; one (1) training session on the use of the Vigilat software, in remote mode, with a maximum duration of two (2) hours; up to six (6) support tickets; and module for sending messages to Telegram.

vPS-1750Tg	Vigilat license service package for between 1,000 and up1,750 accounts (prior to January 1, 2024), valid for one calendar year from the invoice date; includes: Maintenance updates and corrections for Vigilat software; Support ticket (technical assistance) through the following means: ticket portal, telephone, email, Telegram, WhatsApp, Chat on the Vigilat website; one (1) training session on the use of the Vigilat software, in remote mode, with a maximum duration of two (2) hours; and up to six (6) support tickets; and module for sending messages to Telegram.
vPS-2000Tg	Vigilat License Service Package2,000 accounts or more (prior to January 1, 2024), valid for one calendar year from the invoice date; includes: Maintenance updates and corrections for Vigilat software; Support ticket (technical assistance) through the following means: ticket portal, telephone, email, Telegram, WhatsApp, Chat on the Vigilat website; one (1) training session on the use of the Vigilat software, in remote mode, with a maximum duration of two (2) hours; and up to six (6) support tickets; and module for sending messages to Telegram.
v3L5Ini	Update for those with a Home Edition license (This is for licenses in status(LATE WITHOUT SERVICE PACKAGE)
v3B5B	Update for those with a Basic Education license (This is for licenses in active status) (LATE WITHOUT SERVICE PACKAGE)

* * End of keys Old License Template * *

Keys that can be used for all licenses (new and old)

Code	Description
vTSV	One (1) Support Ticket (technical assistance), for a session of up to two (2) hours in duration, exclusively for Vigilat software,for customers who haveA valid license or service package, through the following means: ticket portal, telephone, email, Telegram, WhatsApp, Vigilat website chat, via remote support session; does not include on-site support or visits. Support will be provided on business days and hours (NOThere is 24/7 support.
SXE	Support and advice, per event, per hour or fraction thereof,for those who don't havean annual service package or policy; will be provided remotely; does not include on-site support or visits. Support will be provided on business days and hours (NOThere is 24/7 support.
v5Up01	License for one Vigilat workstation (one additional operator)
v5Up3	License for three (3) Vigilat workstations (three additional operators)
v5Up5	License for five (5) Vigilat workstations (five additional operators)
v5TgA	License forservice API towardsTelegram,Valid for one calendar year; requires an existing Vigilat license. Applies towho does havea license or a service package current.
v5TgA-SL	License forservice API towardsTelegram,Valid for one calendar year; requires an existing Vigilat license. Applies to those whoIt does NOT havea license or a service package current.
vRN-100	Backup service for Vigilat database, real-time, on Vigilat-owned servers (cloud), valid for one calendar year, storage capacity up to100Mbof total data.

vRN-200	Backup service for Vigilat database, real-time, on Vigilat-owned servers (cloud), valid for one calendar year, storage capacity up to200Mbof total data.
v5URM	License for data replicator module (one license per remote site). Applies to an existing Vigilat license.
V3RTR	License for module for real-time data backup ("mirror" style), to a remote server and infrastructure owned by the client ((It's not a cloud).Applies to a license Existing vigilant.
v3Trax	License for reception service module (adds up to 16 receivers to an existing Vigilat license)
VEBA	Remote training "Vigilat Training", two-hour session, no limit on participants.
vExaEB	Examination to grant personal certificate for an attendee of the "Training" course
CER	In-person "Vigilat Certification" training (travel expenses not included) with no limit on participants; a certificate of participation will be awarded. This is aessential requirementfor anyone who wants to sell Vigilat to third parties (including tenders and end users).
vExaCer	Examination to award personal certificate for an attendee of the "Certification" training

* * End of common keys for any license model * *

*** END OF LIST ***