Factory reset an ADC-VC728PF to its default settings

Resetting a video device to its factory defaults removes all programming and memory from the device.

Important: Wait at least two minutes for the video device to power on fully before performing the following procedure. The factory reset might fail if the device is still powering on.

Reset procedure

Reset button location

Reset button image

- Press and hold the **Reset** button until the LED is flashing Green and Red (about 15 seconds), then release the button.
- 2. The camera will reboot with factory defaults.

Important: If the camera was previously installed to an Alarm.com account, it will need to be deleted before it can be installed again.

Under the camera next to the SD card slot.



Important: Once a video device has been reset, it is normal for the LED to turn off momentarily. It is best to leave the video device plugged into power and undisturbed for two minutes after performing the factory reset.

